

Spektrum Service Group by Andy Kunz

Originally Posted by **Jcswan85**

Hey Andy is it possible to purchase replacement parts for all parts inside the transmitters? I have no tension on my aileron right travel, so I unscrewed the back and saw the springs intact but the the plastic that holds the small metal pins that keep the tension on the stick, had broken and pins fell out. I had to try and fix it because I was on a trip just for flying but all I could do was glue it back on. It didn't last long and now I want to replace everything behind the right hand stick on a mode 2 transmitter as the other pins are starting to come out! I have only had th tx for 5 months and I'm not hard on the sticks. How much is it to get something like that replaced? Guesstimate thanks

Answer:

I don't handle service issues. We have a group who does - you need them.

<http://www.horizonhobby.com/content/...service-center>

Send your radio in for service. The gimbal didn't break for no reason. They'll go through the radio and check/fix anything that needs it, and they don't charge extra for it.

Remember that any prices they give you are an "official" answer. Usually the actual charge is well below that official one. If I were you, I wouldn't even bother asking for a quote first, because it won't be needed.

Andy

Ed note: Many club members report that Spektrum Service is excellent and many repairs are FAST and at no charge to the customer! If you have a lot of models on your Tx, it's best to back them up to an SD card before sending it to Spektrum. Many times old and obsolete Rx are replaced by the latest model.